

Get Connected

Providing Home Internet to Those in Need

Learning or working remotely...

Searching and applying for jobs...

**Staying connected with friends
and family...**

**Having access to the internet is critical
for these reasons and many more.**

If you need home internet access, and you're not currently a Spectrum internet customer, your Dayton Metro Library can help! **Get Connected** is providing four months of FREE internet access to local households in need.

How Does It Work?

Dayton Metro Library is the initial account holder of record. The Library will cover the cost of Spectrum broadband service and equipment. After four months, participants may choose to transfer the service and billing to their own name, or they may choose to return the equipment and let the service end.

Benefits:

Get Connected can benefit someone who has been locked out of internet service due to bad credit or past due bills.

Those who continue the service in their own name may be eligible for a discounted rate through Spectrum's Internet Assist Program, ensuring their internet service remains as affordable as possible.

Those who discontinue the service will still enjoy four months of free home internet access, and can rely on their local Branch Library for technology and access going forward.



Applications will be accepted January 5 through February 27, 2021, or until the 800 household maximum is reached.

Who is Eligible?

- Applicant must be age 18 or older and have a Dayton Metro Library card (or eCard).
- Applicant must live in both the DML and Spectrum service areas.
- Applicant must not already be a current Spectrum internet customer.

How To Apply:

- Visit your nearest Branch Library to complete an application in person or curbside.
- DML will send completed applications to Spectrum.
- If you are approved, Spectrum will send all the equipment you need to get the internet up and running in your home. (Tech support is available if needed, but most people are able to self-install.)
- Near the end of the four-month contract, DML will send you a reminder to contact Spectrum if you want to continue the service in your own name.
 - If you choose to transfer the internet service to your own name for billing, you may be eligible for a discounted rate through Spectrum's Internet Assist Program.
 - If you choose not to transfer service to your own name, the service will end after four months. You can return the equipment to your Library or to any Spectrum store.

For more information, call the Library's Ask Me Line at **937.463.2665**, or visit **DaytonMetroLibrary.org/GetConnected**.

This program is made possible in part by a grant from the Institute of Museum and Library Services (IMLS), and CARES Act funds.